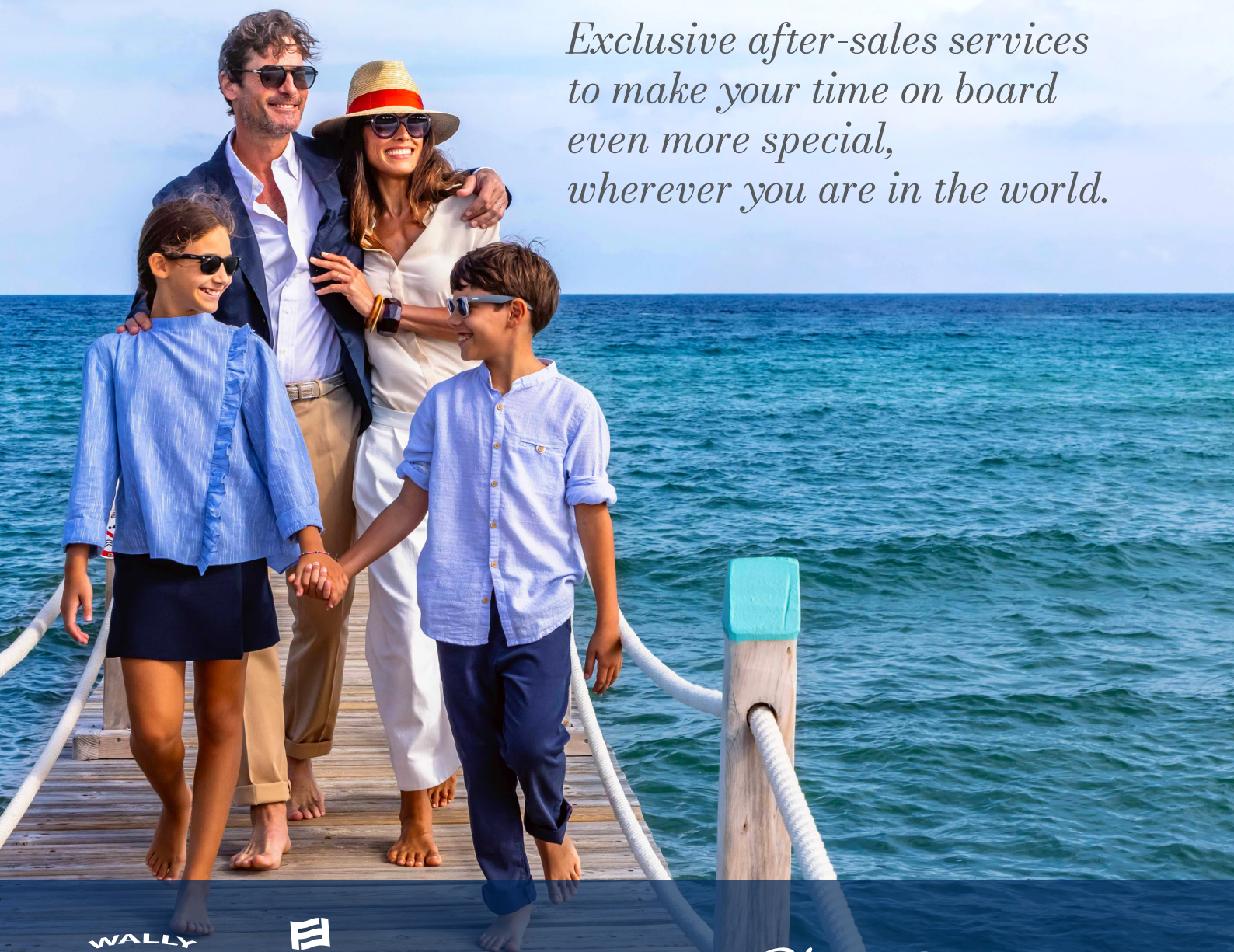




Always at YOUR SERVICE

*Exclusive after-sales services
to make your time on board
even more special,
wherever you are in the world.*



WALLY

FERRETTI YACHTS

PERASHING

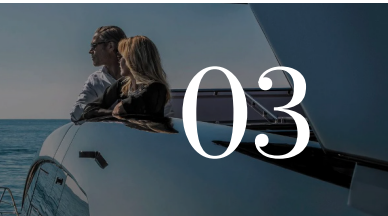
ITALMA

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CUSTOM LINE

CONTENTS



03

THE EXCEPTIONAL
YACHTING EXPERIENCE



04

TAILORED AFTER-SALES
SERVICES



07

EXCLUSIVE ON-BOARD
SERVICES



08

THE FLEET OPERATION CENTRE
by Navimeteo



12

WINE SERVICES
from Collectors Wine World



16

TRANSFER SERVICES
from Moveolux

THE EXCEPTIONAL YACHTING EXPERIENCE

We deliver exceptional yachting experiences for clients worldwide, setting the highest standards of quality, style and customer care. Everything we do is backed by a passion for exclusive design, impeccable performance and cutting-edge technology.

We believe **our owners deserve an after-sales service of similar excellence**, knowing they can count on a team of professionals whose daily mission is to **help them get the most from the time they spend on board.**

If you want to experience excellence on the water in supreme comfort and total safety, then Ferretti Group is the perfect choice. Our aim is always the same: to make sure our owners **can savour the sea in total peace of mind.**

TAILORED AFTER-SALES SERVICES

*We deliver a **comprehensive range of personalised after-sales services** with an exclusive group of selected partners, so our pooled experience and expertise are always at owners' disposal.*

Our tailored after-sales services include:

- Refit, repairs and modifications
- Bespoke technical consultancy
- Spare-parts supply
- Preventive-maintenance plans
- Planned maintenance
- Trainings programmes for captains and crew
- Application of antifouling paints
- Condition surveys
- Supply of furnishing accessories
- On-board services from our partners

RETAIL WORKS

- More than 100 projects managed per year
- More than 750 quotations submitted per year
- 100% on time delivered projects
- 100% Ferretti Group Guaranteed and Certified Activities
- Dedicated high skilled project managers to each project
- Technicians always available for condition surveys and trainings

SPARE PARTS

- More than 5.000 items with prompt delivery stocked in Ferretti Group warehouse
- 4,6 M€ items in stock
- More than 2.800 tickets managed per year
- More than 6.300 worldwide shipments per year
- Dedicated team to manage any kind of customer request



Get in touch with Ferretti Group Customer Service

Our owners can call on a team of experts all year round for a prompt solution to any technical issues, assuring a safe and relaxing experience at sea.

CUSTOMER SERVICE

+39 0543 474 445

RETAIL WORKS AND WARRANTIES

REQUEST SPARE PARTS



customer.service@wally.com

spareparts@wally.com



customer.service@ferretti-yachts.com

spareparts@ferretti-yachts.com



customer.service@pershing-yacht.com

spareparts@pershing-yacht.com



customer.service@itama-yacht.com

spareparts@itama-yacht.com



customer.service@riva-yacht.com

spareparts@riva-yacht.com



customer.service@crn-yacht.com



customer.service@customline-yacht.com

spareparts@customline-yacht.com

EXCLUSIVE ON BOARD SERVICES

With our yachts, excellence comes as standard. Courtesy of our commercial agreements with an array of leading companies, Ferretti Group clients can benefit from a curated range of on-board services at exclusive prices.

Discover **our latest partners:**



Whenever and wherever you need it - the precise, personalised 24/7 marine weather service for your safety and comfort on the water.



The wine lovers' companion: wine delivery, wine consulting and wine tasting on board; tailor-made offers and exclusive events; shipment within Europe in 48 hours.



Transfers in style via luxury bus or minivan, and self-drive or chauffeured luxury car. Available in the UK and Europe, the USA, Brazil and the UAE.

THE FLEET OPERATION CENTRE *by* Navimeteo



Professional marine weather forecasting

The Navimeteo subscription service provides dedicated forecasts for specific ports, courses and anchorages, enabling captains to avoid dangerous conditions and enhance on-board comfort whenever possible.

YOUR FINE-TUNED FORECASTING SERVICE

With its team of experts working for your safety at sea, Navimeteo compares multiple meteorological and oceanographic models to deliver finely tuned bespoke forecasts.

They monitor your vessel at all times, **providing all the support you need to optimise your route and make safe decisions.**



Like an extra member of your crew

24/7 BESPOKE FORECASTER SUPPORT

Forecaster support is on hand around the clock. All forecasts are tailored to the specific area or location of interest, the nature of your vessel and any other logistical factors.

ROUTE FORECASTS

The forecaster will share all possible scenarios from a range of weather models, recommending the safest departure time and the most comfortable route. Once you depart, the team will monitor your progress and provide detailed updates where appropriate.



PORT & ANCHOR FORECASTS

Haven to head for or which location would be safer when incoming winds and swell make your intended anchorage unsuitable.

WEATHER CHARTS

Individual privileged access to detailed high-resolution ocean and meteorological charts gives you the flexibility to monitor the situation on your own.

WEATHER WARNINGS & TELEPHONE SUPPORT

Warnings are sent to the captain well before any extreme-weather systems make their presence felt. With a forecasting team at the end of a phone 24/7, you can get updates and advice whenever you wish.

VESSEL MONITORING

Navimeteo can monitor your progress and deliver weather alerts for your specific location using AIS and satellite tracking devices. If you do not have a tracking system or AIS coverage, the forecaster will ask the captain for the yacht's position, route, cruising speed and any on-board observations so your progress can be carefully checked en route.



GARMIN

Geolocation technology partner

Garmin inReach can be used on board a fleet of boats to monitor their location and status.

This compact device works right out of the box and is fitted with a long-life rechargeable battery, transmitting a vessel's position in the open sea via satellite; messages are sent and received through the complementary app connection. Garmin InReach connects to mobile phones and can also be used as a distress system, making it **the perfect complement to the Navimeteo services.**

Service & Contacts

Without the Garmin service:

15 days service trial

Free of charge *(only for Ferretti Group customers)*

Annual Navimeteo service subscription

€ 1.500,00 + VAT *(includes a 24% discount for Ferretti Group customers)*

With the Garmin service:

**Annual Navimeteo service subscription
+ Garmin device and subscription**

€ 2.750,00 + VAT *(includes a 16% discount for Ferretti Group customers)*

Get in touch with Navimeteo

For more information and to activate your service, please contact the
Navimeteo Service Centre:

+39 0185 45611

meteo@navimeteo.com

ENJOY YOUR EXCLUSIVE BENEFITS

Discover the special offers available only to Ferretti Group customers by using this QR code:



bit.ly/41K0Nsp

WINE SERVICES

from Collectors Wine World



Delivery of selected top-quality wines

The world's finest wines are at your fingertips with Collectors Wine World, who can deliver outstanding high-end wines and exclusive services to selected ports for a carefully chosen circle of wine connoisseurs.

YOUR EXCLUSIVE FINE-WINE CLUB

Rare and legendary wines, great classics and exciting newcomers delivered to you in 48 hours (within Europe). To quench your thirst and delight your fine palate, the Collectors Wine World services also include:

- Wine consulting
- Wine investment advice
- Virtual wine tastings
- Professional wine storage with 24-hour access
- Hire of Collectors Wine World event locations



The finest wines worldwide



TAILOR-MADE OFFERS

A select assortment of wines and exclusive offers for Ferretti Group customers only. Orders ship within two working days to all major harbours in Europe. The offering includes:

YACHT SUMMER PACKAGE

6 bottles of fine wines specially selected
to complement your summer evenings

UNIQUE WINES

Rare wines unavailable anywhere else in the world, produced solely for Ferretti Group owners by winemakers around the globe.

For example:

CHARDONNAY 500

Aged in a 500-litre cask by winemaker Martin Korrell,
only 999 bottles available

DINNER WITH WINE TASTING

A dinner and tasting at the wonderful Flor de Sal restaurant in Mallorca: this unique, sublime experience is exclusive to Ferretti Group clients and is not available to the public.

July and August only.



PERSONAL WINE TASTING

Enjoy your tailor-made private wine tasting with a world-class sommelier in the total privacy of your yacht.

Available in all Mediterranean ports.



Service & Contacts

Collectors Wine World has created a private section of its website dedicated to Ferretti Group customers that is packed with unique offers and experiences to make your time on board even more special.

Get in touch with Collectors Wine World

For more information and to take advantage of these special offers, please contact **Collectors Wine World** at:

office@collectorswineworld.com

ENJOY YOUR EXCLUSIVE BENEFITS

Discover the offers available to Ferretti Group clients only via the QR code below. Use the **code FERRETTI5** at the checkout to claim your 5% discount on selected wines and champagnes.



bit.ly/40OAgca

TRANSFER SERVICES

from Moveolux



Rentals and transfers in style

Reliable, comfortable luxury transfer and travel experiences tailored to your needs, delivered with impeccable service by attentive multilingual staff.

READY TO EXCEED YOUR EXPECTATIONS

Moveolux's **bespoke chauffeured services** range from luxury airport transfers to limousine hire with full luxury amenities.

Services are available 24/7 all year round for stress-free travel in Italy, the UK, throughout Europe and in the USA, Brazil and the United Arab Emirates.



Travel in style

CHAFFEUR SERVICES

An elite chauffeur service with all the on-board comforts and benefits you could wish for. Sit back, relax and enjoy the ride with outstanding service on the luxury vehicles customised exclusively by Moveolux.

Available worldwide.



LUXURY CAR RENTAL

A 24/7 year-round premium rental service with immaculate high-end cars. All you have to do is collect the keys and enjoy the drive.

Available worldwide.



SPORT CAR RENTAL

If you want an exciting ride, then look no further. Let Moveolux deliver you a stunning masterpiece of engineering and design like a Ferrari, Lamborghini or Aston Martin.

Available throughout Italy and southern Europe.

LUXURY BUS AND LIMOBUS RENTAL

Whether your travelling party is large or small, the Moveolux fleet of luxury coaches offers the highest standards of comfort, so you and your group can enjoy a journey fully tailored to your needs.

Available Europe-wide from Moveolux's Milan hub.



BOAT RENTAL

A tailored service with luxury motorboats, for a unique experience to make the fabulous Italian lakes even more special.

Available at northern Italy's main lakes, including Lake Como and Lake Garda, and in Venice.

MEET & GREET

Be welcomed on arrival by your trusted personal representative, move smoothly to your transfer and start enjoying your destination right away.

Our luxury meet-and-greet services are available at airports and stations worldwide.

PRIVATE TOURS AND VISITS

Leave nothing to chance on your luxury trip. Relax and enjoy the full VIP treatment with bespoke experiences and exclusive activities tailored to suit your preferences.

Available Italy-wide.

Service & Contacts

All services are bespoke, so a personal quote is provided for each request. Moveolux **offers Ferretti Group customers preferential rates for all services.**

Get in touch with Moveolux

For more information and to take advantage of these special offers, please **contact Moveolux at:**

+39 02 3031 6061

info@moveolux.com

ENJOY YOUR EXCLUSIVE BENEFITS

Discover the special offers available only to Ferretti Group customers contacting Moveolux and using **FERRETTI5 code** in order to claim for a special 5% discount.

info@moveolux.com





FERRETTIGROUP



FERRETTIYACHTS

PERSHING

Itama

Riva

CRN

CUSTOM LINE

ferrettigroup.com